# Newsletter



## **Spotlight on Abby Medical Clinic**

Abby Medical Clinic, located in St. John's, onboarded to the Blended Capitation billing system on April 29, 2024. There are six physicians in the Group who are supported by three staff. They started enrolling patients mid-March and were ready to jump in to rostering! They now have over 80% of their patients rostered and were able to enroll those patients during normal clinic hours, without any need for overtime. Here are some lessons learned on their path to Blended Capitation:

- Use simple language to enroll patients.
- Reference the Patient Enrollment Information Sheet available in the EMR.
- Staff can enroll patients when booking and checking-in patients for appointments.
- Consider enrolling dependents of the patient at the same time.
- Consider rostering patients you see infrequently first followed by those you see more regularly.
- Utilize the Blended Capitation Dashboard and EMR lists to support identification of patient groups for enrollment.
- Staff can do most of the enrollment and physicians can fill in enrollment gaps when required.
- You can batch roster enrolled patients to start collecting capitation payments on day one of your go live.
- Once you start billing under the Model you will receive bi-weekly capitation payments plus 25% of fee-for-service billings.

Learn more about enrolling and rostering patients on the FPRP Blended Capitation <u>FAQ webpage!</u>





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## What is the Quality of Care Stipend?

Each physician, upon being accepted into the Program, will be entitled to receive an annual Quality of Care Stipend of \$7,500. This recognizes the physician's participation in FPRP offerings, practice improvement, or related professional development. By completing two qualifying activities over a year, physicians retain eligibility to receive the annual Quality of Care Stipend.

Learn about the Quality of Care Stipend and Qualifying
Activities (pages 13 and 18)

### **Examples of Qualifying Activities for the Quality of Care Stipend**

Here are two examples of activities that qualify for the annual Quality of Care Stipend.

#### **Self-Directed Online Modules**

Two self-directed online modules are available on the FPRP MyO webpage: Quality is My Practice and Scheduling for Success. Each module provides best practice information, implementation tools, and practical case studies. Completing one module is equal to two qualifying activities.

Sign up for Self-Directed Online Modules

### MyQ Blended Capitation Physician Network Calls

Blended Capitation physicians are invited to attend a monthly peer-to-peer facilitated 60-minute session highlighting topics that are top of mind for Blended Capitation Groups. Program updates, key learnings and open discussion focus on problem-solving, sharing tips and practical resources. Each call is equal to one qualifying activity.



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### A Message from the Blended Capitation Program

Congratulations to all the Blended Capitation physicians and teams! Your dedication and enthusiasm for this new journey highlight your passion for family medicine. We are excited about the opportunity that Blended Capitation brings for your practice. Join us in celebrating the accomplishments of the program participants:

- Eleven Blended Capitation Groups have been accepted into the Program with six successfully onboarded to the Blended Capitation billing system.
- Three Groups will be onboarding over the summer and three additional Groups are close to being accepted into the Program.
- 102 physicians satisfy the Program eligibility requirements. That's 23% of all fee-for-service Family Physicians in NL!

More than 25,000 patients have been rostered as of June 27, 2024!

## **Blended Capitation Program Updates**

The Blended Capitation Program continues to make operational changes to support physician success in transitioning to Blended Capitation. Four recent examples include:

- The timeframe for onboarding has been extended to three months to accommodate pressures on physician practice, availability of physicians, and time to enroll patients.
- FPRP has changed the letter agreement execution process. The letter agreement can now be signed and initialed electronically to minimize the administrative burden on physicians.
- FPRP has launched an <u>advisory service</u> to work with physicians to prepare cash flow analysis for their practice.
- The advisory service also supports Blended Capitation physicians to consider locum payment scenarios. Please visit the <u>booking website</u> to look at available appointment times and make a booking.

For the latest updates visit the FPRP Blended Capitation website.

