

Family Physician (Questions and Answers) from Eastern Health

Do you have a question? Please email your FPN
Questions@EndeavorFPN.com (Urban St John's)
Questions@REbootFPN.com (Rural Eastern)

*please note that answers to the below questions are only up to date at the time of distribution. If you notice an answer is out of date please contact us and we will do our best to get a notice out.

Question and Answers

Question:

How do we get urgent bloodwork done? Can you remind us of the email.

Answer:

- Urgent bloodwork: Email is active- urgent.bloodtest@easternhealth.ca
 - Pt can also book via phone line **752-3658**
 - Reqs earlier than **February 15** are no longer valid.
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Question:

Does the patient book an urgent appointment online?

Answer:

- No, the online portal no longer active, as had no option for "urgent"
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Question:

Are private collection labs able to collect the specimens and deliver to lab?

Answer:

- Yes, as long as the site permits (allowing outpatients) and is marked urgent
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Question:

Can patients or clinic staff drop off urine samples at the labs?

Answer:

- Yes, as long as the site permits and is marked urgent
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Question :

How can I access urgent DI?

Answer:

- DI-Reqs will be triaged. Please be as clear as possible with the indication/question. If urgent call Radiologist.
 - Continue DI referrals, they will be triaged and placed in the queue.
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Question:

Appointments that have been cancelled, will they be rebooked?

Answer:

Yes

Question:

Should we continue sending referrals?

Answer

Yes. Referrals will be triaged and placed in the queue.
