



NAVIGATING CARE COORDINATION SERIES

Are your patients falling through the cracks?
 Do your patients know when they will be seen for a referral appointment?
 Are you frustrated by re-work due to waits and delays for referrals?
 Do you wish you could improve communication with your referral partners?

Series Objectives

- Coordinate with a referral partner to test and implement care coordination change ideas.
- Implement high-impact changes for care coordination and seamless transitions.
- Understand how care coordination affects continuity and, subsequently, patient care.
- Invite patients to share their stories and experiences in order to improve care coordination processes.
- Write a team action plan to sustain and spread care coordination improvements within your/their practices.
- Identify available resources relating to care coordination.
- Share your experiences with peers and learn about the opportunities to improve care coordination.

Why Join the Navigating Care Coordination Series?

This virtual Series is an exceptional opportunity for you and your team to collaborate with a referral partner to develop ways to effectively send and receive information, and clarify roles and responsibilities for physicians, care teams, and patients.

The Series is a team-based, enriched learning program running over the course of eight months. It brings together expert advisors, peer-shared learning, and resources focused on improving care coordination. Teams will be supported by a practice facilitator to learn, apply, develop and test practical processes to enhance care coordination.

Schedule: November 2, 2022 - April 5, 2023



REGISTER NOW
 REGISTRATION IS LIMITED!

Questions?

Contact our MyQ Practice Facilitator at Nancy.Dillon@myqnl.ca





myQ

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Better transitions mean better patient care

Referral Partners

The MyQ team will actively support you in the identification of a referral partner that will provide you an opportunity to develop and apply new processes for referral management. Your referral partners could include regional health authority programs (RHA), specialist offices, or community programs.

What is in it for Referral Partners?

- Build strong referral management processes.
- Receive the right patient with information packaged in the right way.
- Concentrate the work which referral partners are best suited to do.
- Reduce re-work including unnecessary triage or oversight.
- Build shared expectations for primary care, referral partners, and patients.
- Reduce unnecessary demand on care providers.
- Successful transition of patient care back to family physicians including, consultation advice, guidance and agreements on managing care and re-engagement of specialists.

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Once you have registered the MyQ Practice Facilitator will be in touch with you with more information!

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**FAMILY PRACTICE
RENEWAL PROGRAM**